



May 28, 2021

Mr. Torre Jessup, Commissioner  
North Carolina DOT/Division of Motor Vehicles  
Raleigh, North Carolina

Dear Commissioner Jessup:

On behalf of the members and staff of the American Association of Motor Vehicle Administrators, Congratulations to the staff and alumni of North Carolina's DMV License and Theft Bureau on their Centennial!

It is hard to imagine what one would feel like with 100 years of achievement under their belt. However, for your team, the accomplishments are on display every day for North Carolina's residents through their actions to protect consumers, oversee vehicle safety and emissions, and ensure the integrity of identity credentials and vehicle sales throughout North Carolina.

But their achievements do not stop at North Carolina's borders. This Team has contributed to improving investigative and fraud prevention practices across North America! Through their participation in AAMVA committees and working groups members of the NCDMV License and Theft Bureau bring valuable perspective, knowledge, and leadership to the development of Best Practices, Model laws, and special whitepapers that many jurisdictions have used to improve their own programs.

In this century alone, NCDMV License and Theft Bureau representatives have given their time and expertise to improving AAMVA's Fraud Detection and Remediation training program, our DMV Investigator Resource Guide, and innumerable conference and webinar sessions.

Best wishes to your entire Team for their continued achievements. And Thank you on behalf of AAMVA for their contributions to improving uniformity and reciprocity of investigative, safety and fraud prevention efforts across North America.

Sincerely yours,

A handwritten signature in blue ink, appearing to read 'Anne S. Ferro', with a long horizontal flourish extending to the right.

Anne S. Ferro  
President & CEO

cc: Mike Dixon, Chair, AAMVA Board of Directors, Senior Director/Colorado DMV