

Maintenance Rating Program Monroe Expressway

Quarter 1 MRP Assessment







May 2024

CONSULTANT CERTIFICATION OF COMPLETION

April 24, 2024

Alan Shapiro, P.E. Director of Highway Operations, NCTA 1 South Wilmington Street Raleigh, NC 27601

NCTA Monroe By-Pass Roadway Maintenance Performance Rating Program; Q1, FY 2024 Rating

This is to certify that I, <u>Ken M. McEntire, PE</u> am an authorized official representative of the company Mott MacDonald I&E, LLC, a subconsultant to HNTB North Carolina, P.C. Collaboratively; we are working as the NCTA Roadway and Facility Maintenance Performance Rating Program Consultants.

I know of my own personal knowledge, and do hereby certify, that the work of the contract described above has been independently performed in accordance with, and in conformity to, the NCTA Roadway and Facility Maintenance Performance Standards v.7.1.

Sincerely,

Mott MacDonald I&E, LLC

In Mc Entire

Ken M. McEntire, PE

Principal Project Manager – Operations and Maintenance

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1.0 Executive Summary

The North Carolina Turnpike Authority (NCTA) Maintenance Rating Program (MRP) is a maintenance evaluation program for all roadway features and toll facilities on the Monroe Expressway. This report presents results from the 2024 First Quarter Assessment of the Monroe Expressway.

The overall 2024 first quarter rating of the Monroe Expressway was 96.9 This score is above the target rating score of 90 for the overall system. As shown in *Table 1*, all five elements assessed achieved a rating greater than the target rating of 85.

Table 1: MRP Element Results for the 2024 First Quarter Assessment

Element	MRP Rating	Target Rating
Road Surface	98.5	85.0
Unpaved Shoulders and Ditches	96.5	85.0
Drainage	97.8	85.0
Roadside	96.5	85.0
Traffic Control Devices	95.5	85.0
Overall MRP Performance Rating	96.9	90.0

This report also provides a rolling rating of the latest four quarterly inspections of the Monroe Expressway. As presented in Table 2, the rolling maintenance rating of the Monroe Expressway was 96.8.

Table 2: MRP Rolling Element Results

Element	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Road Surface	95.7	97.9	95.7	98.5	96.9
Unpaved Shoulders and Ditches	98.7	100.0	97.0	96.5	98.1
Drainage	96.5	97.1	96.1	97.8	96.9
Roadside	95.3	94.5	96.5	96.5	95.7
Traffic Control Devices	96.7	100	96.0	95.5	97.1
Overall MRP Performance Rating	96.4	98.1	96.2	96.9	96.9

All the element ratings were above the desired rating of 85. It is important to note that these results are only representative of the first quarter sample, one of four quarterly surveys annually that provide an intermediate snapshot of seasonal conditions. Therefore, these results are not yet a statistically valid representation of the assets; only the total of all four quarterly inspections reported as a rolling rating, provides a 95% confidence level in statistical sampling.

2.0 Introduction

The North Carolina Turnpike Authority (NCTA) Maintenance Rating Program (MRP) is a maintenance evaluation program for roadway features and toll facilities on the NCTA system. It is a comprehensive planning, measuring, and managing process that provides a means for communicating to managers, stakeholders, and key customers the impacts of policy and budget decisions on program service delivery.

Using outcome-based performance measures and the service level scale (o through 100), the survey results are rated against established threshold criteria. The program analysis is accomplished by implementing sampling procedures that capture the level of service being provided for individual asset features. Over time, these ratings will be charted to identify work needs and subsequent necessary actions. The evaluations are based on the establishment of "threshold" conditions that quantify the maximum defect allowed to exist for a characteristic before it is considered unacceptable.

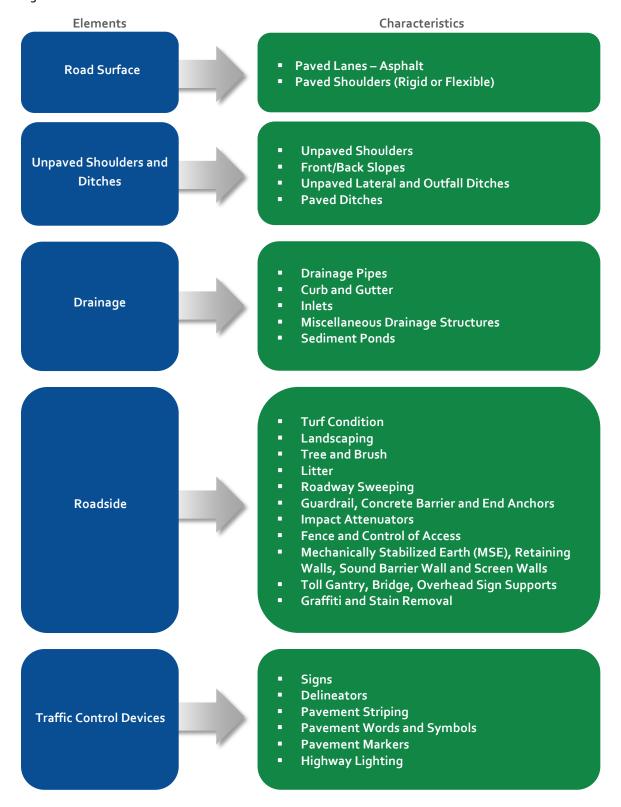
The NCTA performance standards, threshold criteria, and maintenance rating program were developed through a collaborative effort by NCTA managers, NCDOT maintenance staff, and consultants.

Using this field survey information, a maintenance matrix can be developed to show ties between maintenance activities and the characteristics of various roadway features. The purpose of this evaluation is to provide information that will be used to schedule and prioritize routine maintenance activities and provide uniform maintenance conditions that meet established objectives.

3.0 MRP Survey Procedure

Per the NCTA Roadway and Facility Maintenance Performance Standards, roadway assets on NCTA facilities have been grouped into characteristics which are categorized into 5 elements. These elements and their characteristics can be seen in *Figure 1* below:

Figure 1: Maintenance Elements and Characteristics



Because some roadway characteristics are of greater importance than others, a weighting system is applied to enable rational calculation of an overall level of service rating. Although one set of weighting factors for all characteristics could serve this purpose, a more useful system consists of two sets of weighting factors: one set that accounts for the importance of individual characteristics within a given maintenance element (1-9), and another set that accounts for the importance of the maintenance elements to the total rating (by % of score). This two-set system reveals deficiencies among characteristics and shows which maintenance elements are deficient.

The program analysis is accomplished using statistically valid, random sampling procedures that capture the level of service for individual assets with a 95% confidence level in sampling. Inspections are performed during the months of February, May, August, and November to account for dynamic changes in assets during the various seasons, such as vegetation growth. Each maintenance characteristic is evaluated and recorded according to the criteria developed by the NCTA performance standards. This inventory was completed with electronic data collection tablets and programs for accurate GPS coordinates of each transportation asset.

The evaluations are based on established "threshold" conditions that quantify the maximum defect allowed to exist for a characteristic before it is considered unacceptable. The ratings are done by comparing existing field conditions to the "threshold" value. If the characteristic meets or exceeds the "threshold," it is coded as YES to meeting the criteria. If it does not meet the criteria, it is coded as a NO. When the survey is complete, the number of YES's and NO's are totaled, and a composite number (using from 1 to 100 scale) is produced, which represents the level of maintenance currently being provided.

For any given asset, the number assigned as the target level of service represents the percentage of random samples in which the maintenance condition standard corresponding to the activity is to be met or exceeded. For instance, an activity with a level of service rating of 83 means that 83 percent of the sites met the condition standards.

The NCTA's overall target rating score is 90, with each element level scoring at or above 85 and every characteristic at or above 80.

4.0 Monroe Expressway Description

The Monroe Expressway extends for approximately 18.5 miles between the U.S. 74 interchange to the west and U.S. 74 near Marshville to the east. The Monroe Expressway consists of eight interchanges and seven all-electronic toll collection zones. A map of the Monroe Expressway can be seen in *Figure 2* below:

485 Exit 257 Indian Trait-Fairview Rd. Stallings Exit 255 U.S. 74 (West) Lake Park Exit 259 e-Indian Trail Rd. [74] Indian Trail Unionville Exit 260 Rocky River Rd. Wesley Chapel Exit 270 Austin Cheney Rd. Exit 266 Morgan Mill Rd. 74 Monroe Marshville Wingate Exit 273 U.S. 74 (East) **200 207**

Figure 2: Monroe Expressway Map

5.0 Survey Results

The overall Q1 2024 MRP rating for the Monroe Expressway is 96.9. This score is above the target rating score of 90 for the overall system. All the element ratings were above the desired rating of 85, and one characteristic scored below the minimum 80 rating. Individual characteristic ratings will be discussed in detail in the analysis section of this report.

Appendix A shows each of the individual assets that failed the MRP criteria. Appendix B includes maps of each of the individual asset locations that failed to meet the criteria displayed in the tables below. The MRP rating value designated to each element and feature refers to the percentage of elements or features that pass the asset's particular threshold criteria. After developing an inventory by recording the total number of instances of a particular feature, each feature is analyzed based on threshold criteria and a pass/fail result is designated and recorded for each to determine the percentage of the sample passed. The passing samples and sample totals are then multiplied by their weighted value, which are designated to each element based on importance to determine the actual and available rating points. Lastly, an MRP Performance Rating is calculated for each asset and element group based on the ratio of the actual points over the available points.

The overall MRP Performance rating results of the survey are presented in Tables 3 and 4.

Table 3: Element Results for Q1 2024

Element	MRP Rating
Road Surface	98.5
Unpaved Shoulders	96.5
Drainage	97.8
Roadside	96.5
Traffic Control Devices	95.5
Overall MRP Performance Rating	96.9

The overall score is determined by summing the elements multiplied by weighted factors as follows: Road Surface (25%), Unpaved Shoulders (13%), Drainage (15%), Roadside (17%), and Traffic Control Devices (30%).

Table 4: Characteristic Results for Q1 2024

Road Surface	Sample Passed	Sample Total	Weighted Values	Actual PTS	Available PTS	Quarter Rating
Paved Lanes Asphalt	24	24	9	216	216	100
Paved Shoulder	23	24	5	115	120	96
Element Total				331	336	98.5
Unpaved Shoulders & Ditches	Sample Passed	Sample Total	Weighted Values	Actual PTS	Available PTS	Quarter Rating
Unpaved Shoulder	23	24	9	207	216	96
Front/Back Slopes	23	24	6	138	144	96
Lateral and Outfall Ditches, Unpaved	24	24	6	144	144	100
Ditches, Paved	12	13	5	60	65	92
Element Total				549	569	96.5
Drainage	Sample Passed	Sample Total	Weighted Values	Actual PTS	Available PTS	Quarter Rating
Drainage Pipes	30	30	7	210	210	100
Curb and Gutter	27	27	6	162	162	100
Inlets	29	30	7	203	210	97
Misc. Drainage Structure	16	18	4	64	72	89
Sediment Pond	3	3	7	21	21	100
Element Total				66o	675	97.8
Roadside	Sample Passed	Sample Total	Weighted Values	660 Actual PTS	6 ₇₅ Available PTS	97.8 Quarter Rating
			_	Actual	Available	Quarter
Roadside	Passed	Total	Values	Actual PTS	Available PTS	Quarter Rating
Roadside Turf Condition	Passed 29	Total	Values 7	Actual PTS	Available PTS	Quarter Rating
Roadside Turf Condition Landscaping	Passed 29 15	32 15	Values 7 4	Actual PTS	Available PTS 224 60	Quarter Rating 91 100

Guardrail, Concrete Barrier and End Anchors	31	31	9	279	279	100
Impact Attenuators	6	6	9	54	54	100
Fence, Control Access	27	30	7	189	210	90
Retaining Walls and Sound Barrier Walls	13	14	5	65	70	93
Toll Gantry Supports	10	10	5	50	50	100
Graffiti and Stain Removal	30	30	4	120	120	100
Element Total				1308	1355	96.5

Traffic Control Devices	Sample Passed	Sample Total	Weighted Values	Actual PTS	Available PTS	Quarter Rating
Signs	29	32	7	203	224	91
Object Markers and Delineators	24	24	3	72	72	100
Pavement Striping/Marking	24	24	8	192	192	100
Words and Symbols	28	31	7	196	217	90
Pavement Markers	24	24	9	216	216	100
Highway Lighting	3	3	6	18	18	100
Element Total				897	939	95-5

6.o Analysis & Recommendations

MRP Elements

During the first quarter, all elements exceeded NCTA's quarter score threshold criteria of 85. All elements received a quarter score above 90.

MRP Characteristics

All characteristics exceeded the NCTA minimum threshold criteria of 8o.

7.0 Current Rolling MRP Rating

The rolling maintenance rating of the Monroe Expressway was 96.9, exceeding NCTA's overall target rating of 90. All elements exceeded NCTA's rolling rating threshold criteria of 85. All characteristic rolling ratings met or exceeded the target rating of 8o.

The 2023/2024 results are presented in Exhibit 1 and Table 5. These results are a collection of the latest four quarterly inspections.

Exhibit 1: MRP Element Results for 2023/2024

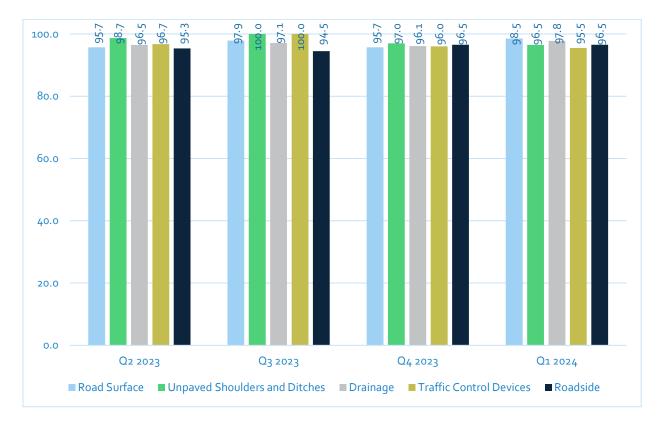


Table 5: MRP Rolling Element Results

Road Surface	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Paved Lanes Asphalt	93	97	93	100	95.6
Paved Shoulder	100	100	100	96	99.1
Element Total					96.9
Unpaved Shoulders and Ditches	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Unpaved Shoulder	97	100	97	96	97.4
Front/Back Slopes	100	100	97	96	98.2
Lateral and Outfall Ditches, Unpaved	100	100	100	100	100
Ditches, Paved	100	100	88	92	95.0
Element Total					98.1
Drainage	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Drainage Pipes	100	100	96	100	99.2
Curb and Gutter	100	100	96	100	99.1
Inlets	91	97	97	97	95.5
Sediment Basins	100	100	100	100	100
Misc. Drainage Structure	94	88	94	89	90.8
Element Total					96.9
Roadside	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Turf Condition	98	81	93	91	91.9
Landscaping	100	93	93	100	96.6
Trees and Brush	100	100	100	100	100
Litter	100	100	97	100	99.1
Roadway Sweeping	100	100	100	100	100
Guardrail, Concrete Barrier, and End Anchors	100	100	100	100	100.0
Impact Attenuators	100	100	100	100	100
Fence, Control Access	83	93	88	90	88.6
Retaining Walls and Sound Barrier Walls	71	100	100	93	90.9
Decorative Supports	75	57	94	100	85.7
Graffiti and Stain Removal	100	100	100	100	100
Element Total					95-7
Traffic Control Devices	Q2 2023 Rating	Q3 2023 Rating	Q4 2023 Rating	Q1 2024 Rating	Rolling Rating
Signs	91	100	88	91	92.3
Delineators	100	100	100	100	100.0
Pavement Striping/Marking	100	100	100	100	100.0
Words and Symbols	94	100	94	93	94.4
Pavement Markers	100	100	100	100	100
Highway Lighting	100	100	100	100	100
Element Total					97.1

8.o Conclusion

This report presents the 2024 first quarter assessment of the Monroe Expressway. The NCTA's target ratings are 90 for the rolling rating, 90 for the overall quarter rating, 85 for elements, and 80 for characteristics. The first quarter rating was 96.9 and the rolling rating was 96.9, both ratings met the target rating of 90.

All element ratings were above the target ratings for the quarter. During the first quarter assessment, all characteristics met or exceeded the target rating of 8o.

The maintenance provider is encouraged to continue using asset management principles and a performance management approach to work planning.

Appendix A Monroe Expressway 2024 First Quarter Table Results of Assets Failing MRP

Appendix A: Monroe Expressway 2024 First Quarter Table Results of Assets Failing MRP

Provided below are a series of tables outlining the existing failures that occurred throughout the facility. Assets are defined by an Inventory ID, which is a unique identifier given to each individual asset. The components of the Inventory ID are an asset specific prefix along with a number, such as LS_1. The Inventory ID and GIS Reference Page number correspond to the provided map packets and allow for quick location of particular asset failures. Photos of failures were provided when applicable.

All assets and their respective prefixes are listed below:

Guardrail, Concrete Barrier and End Anchors (BR)	2
Curb and Gutter (CG)	
Toll Gantry Supports (GN)	4
Drainage Pipes (DP)	5
Misc. Drainage Structure (MDD)	6
Fence and Control of Access (FN)	7
Graffiti (GR)	8
Highway Lighting (HL)	9
mpact Attenuators (IA)	10
nlets (IN)	11
Landscaping (PB)	12
Paved Lanes – Asphalt (LS)	13
Paved Shoulders (LS)	14
Unpaved Shoulders (LS)	15
Front/Back Slopes (LS)	16
Unpaved Lateral and Outfall Ditches (LS)	17
Litter (LS)	18
Roadway Sweeping (LS)	19
Pavement Striping (LS)	20
Pavement Markers (LS)	21
Delineators (LS)	22
Paved Ditches (PD)	23
Pavement Words and Symbols (PS)	24
Signs (SN)	
Tree and Brush (TB)	26
Turf Condition (TF)	27
MSE/Retaining Walls, Sound Barrier Walls and Screen Walls (WL)	28
Sediment Basins(SB)	30

Guardrail, Concrete Barrier and End Anchors (BR)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Curb and Gutter (CG)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Toll Gantry Supports (GN)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Drainage Pipes (DP)

# Material Object Type ID	Failure Type	Photo	GIS Reference Page
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Misc. Drainage Structure (MDD)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Concrete	MDD_19	Blockage/Missing Parts		В9
2	Concrete	MDD_98	Missing Parts	No Photo Provided	В9

Fence and Control of Access (FN)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Woven	FN_408	Hole		B12
2	Woven	FN_462	Hole		B22
3	Woven	FN_499	Hole		B25

Graffiti (GR)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Highway Lighting (HL)

# _	erial pe	Object ID	Failure Type	Photo	GIS Reference Page
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Impact Attenuators (IA)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Inlets (IN)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Concrete	IN_305	Erosion		B15

Landscaping (PB)

# Material Object Failure Type Photo	GIS Reference Page
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Paved Lanes – Asphalt (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Paved Shoulders (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Asphalt	LS_630	Shoulder Buildup		B26

Unpaved Shoulders (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Asphalt	LS_89	Dropoff		Bı

Front/Back Slopes (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Unpaved Lateral and Outfall Ditches (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Litter (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Roadway Sweeping (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Pavement Striping (LS)

# Material Object Failure Type Photo	GIS Reference Page
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Pavement Markers (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Delineators (LS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Paved Ditches (PD)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Concrete	PD_19	Undermining/Cracking		B18

Pavement Words and Symbols (PS)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Asphalt	PS_270	Nighttime Reflectivity/Daytime Assessment		В7
2	Asphalt	PS_281	Nighttime Reflectivity/Daytime Assessment		В4
3	Asphalt	PS_300	Nighttime Reflectivity/Daytime Assessment		B17

Signs (SN)

#	Sign Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Exit Chevron	SN_206	Height		В4
2	Exit Chevron	SN_606	Height		B17
3	Mile Marker	SN_779	Sign Support		B21 & B22

Tree and Brush (TB)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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Turf Condition (TF)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Turf	TF_114	Bare Ground		B1
2	Turf	TF_564	Bare Ground		B9 & B10
3	Turf	TF_610	Bare Ground		B13

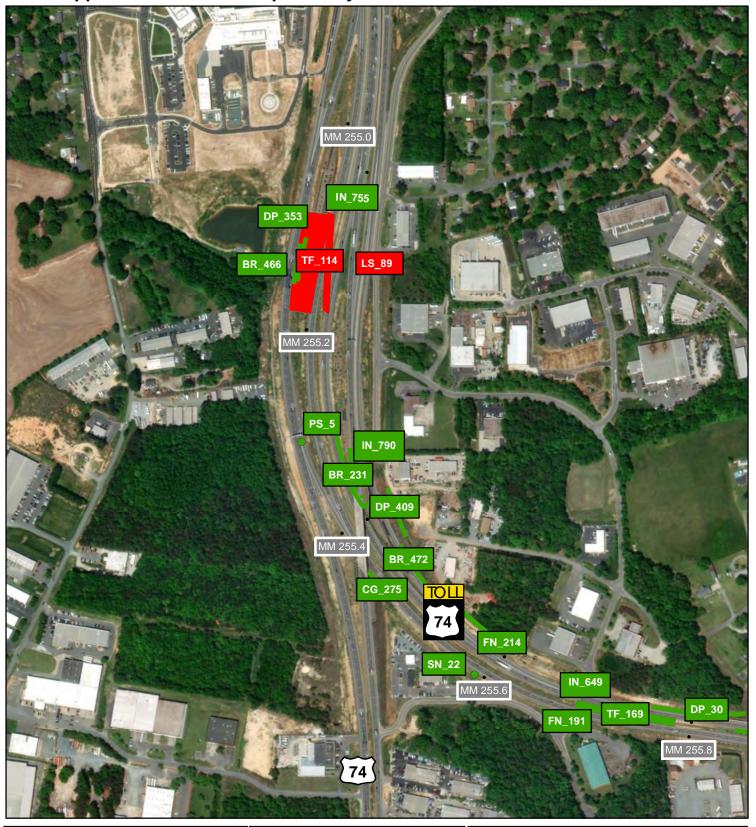
MSE/Retaining Walls, Sound Barrier Walls and Screen Walls (WL)

#	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
1	Concrete	WL-76	Unsealed Cracks		B4 &B5

Sediment Basins(SB)

# !	Material Type	Object ID	Failure Type	Photo	GIS Reference Page
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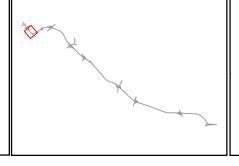
Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations













Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations









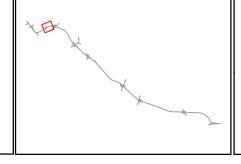
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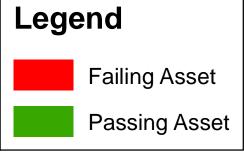


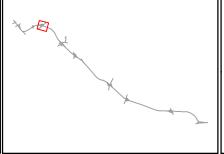




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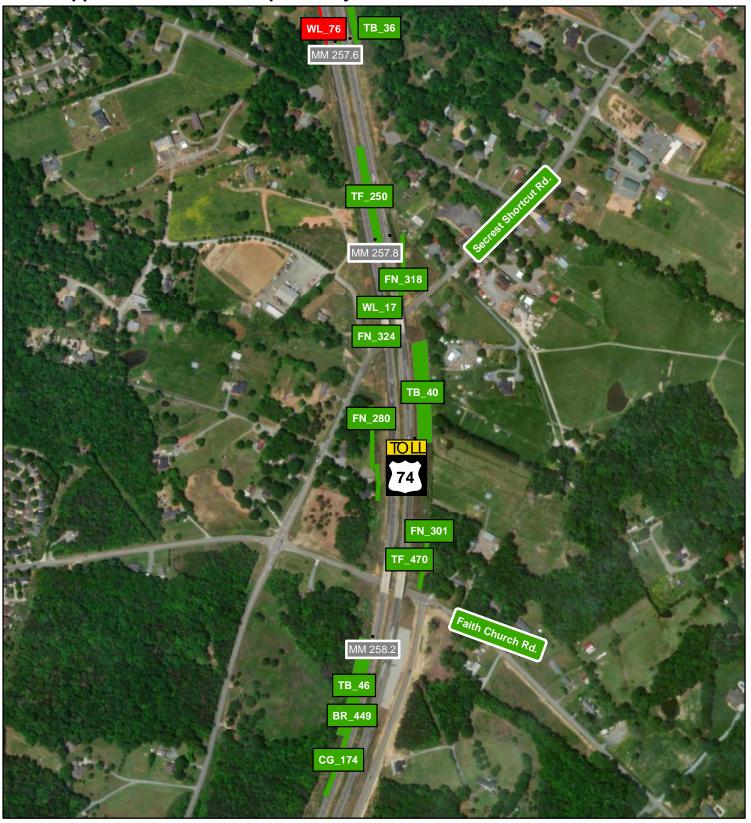




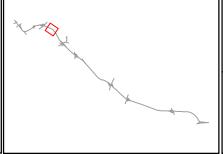




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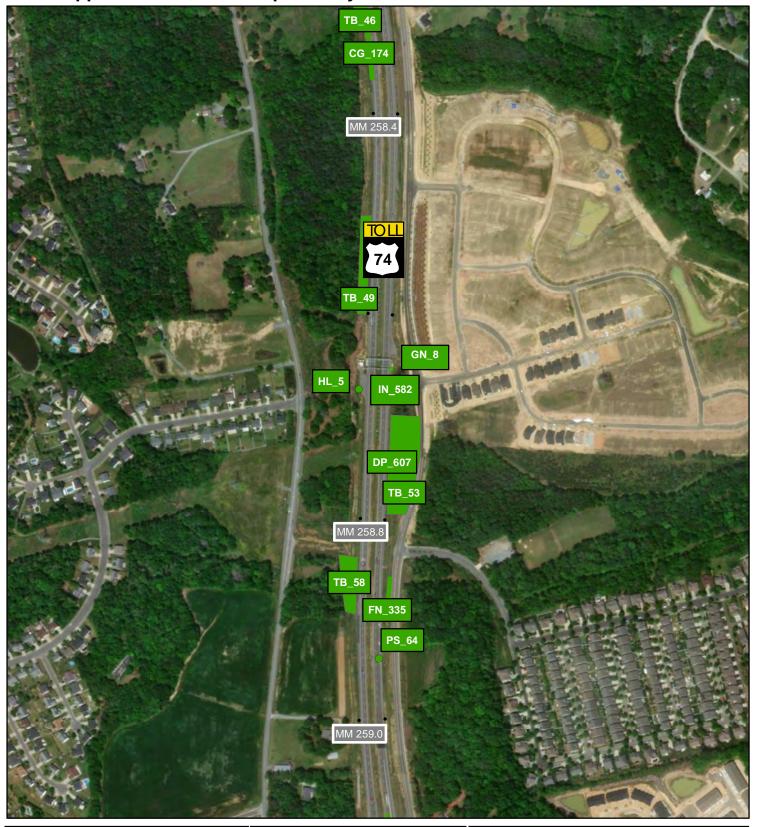








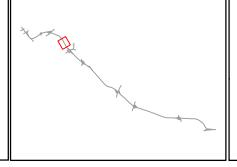
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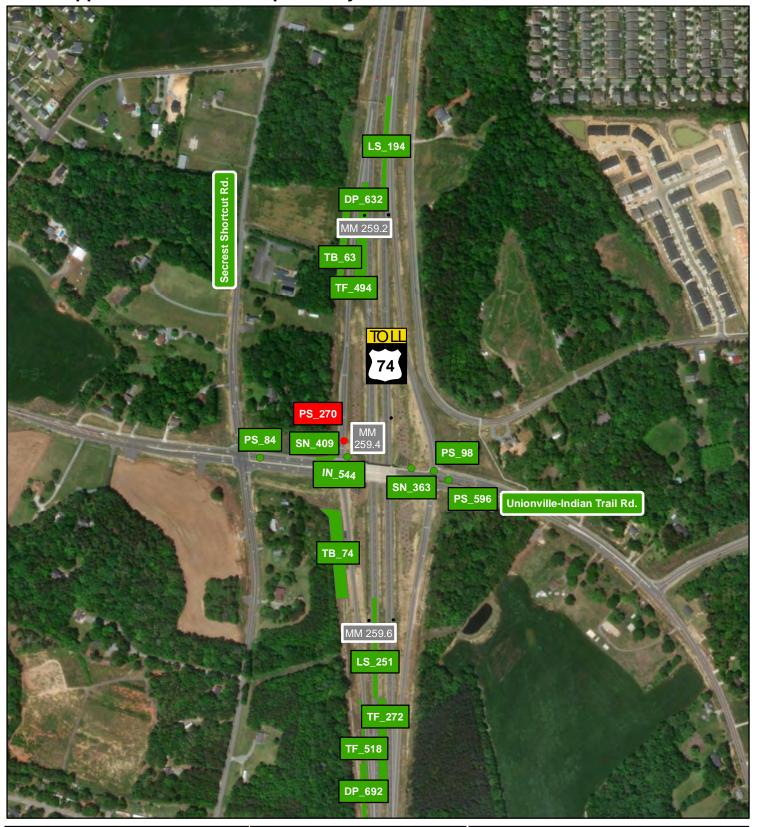




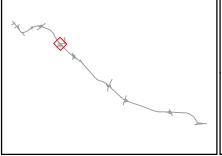




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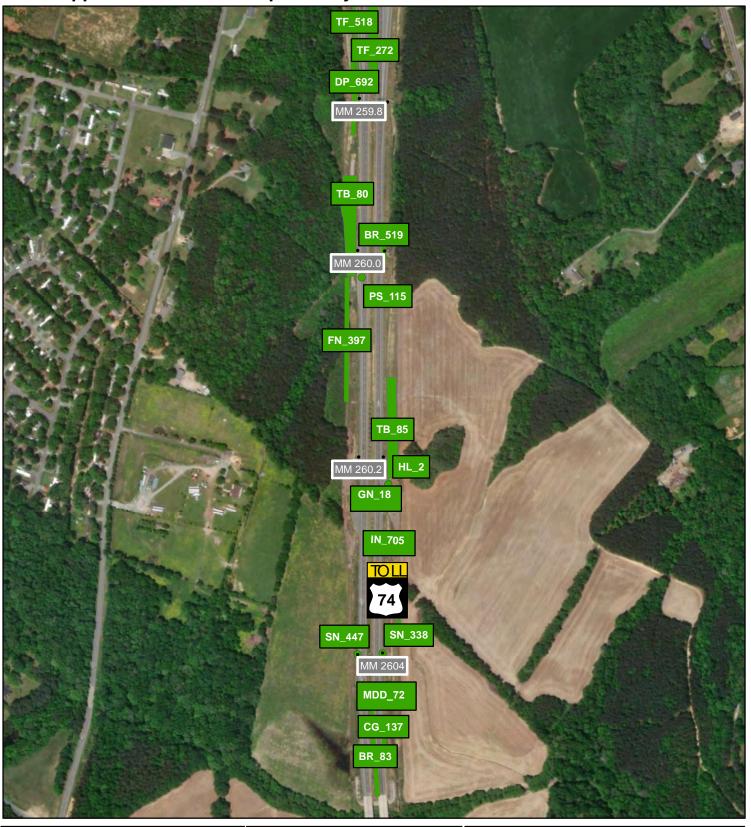




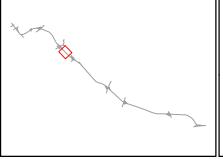




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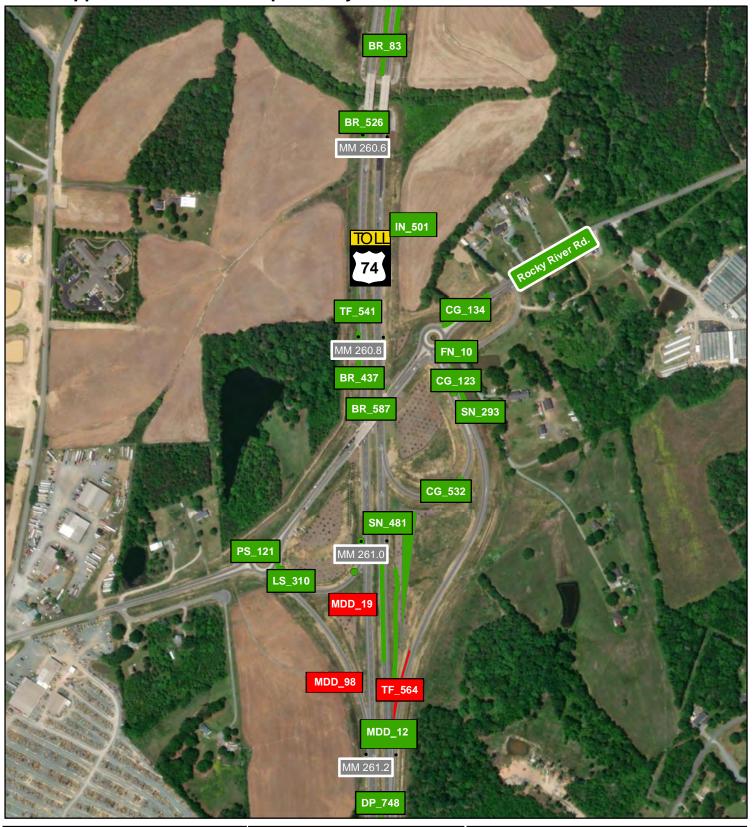




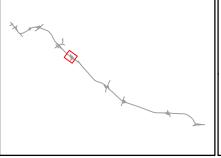




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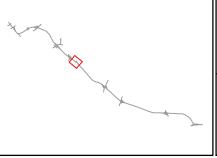




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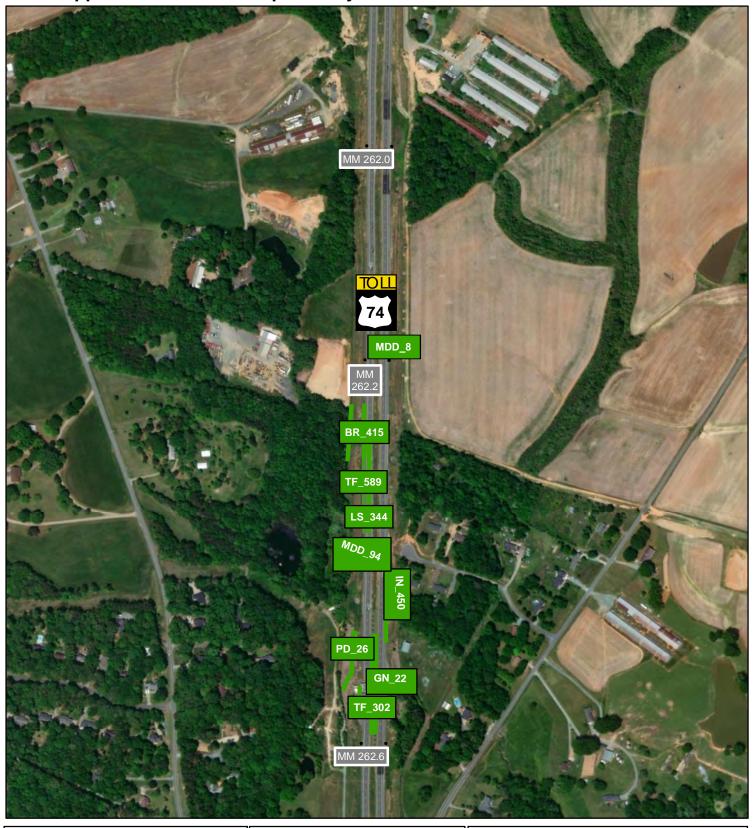




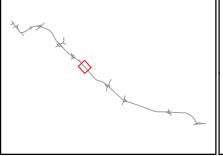




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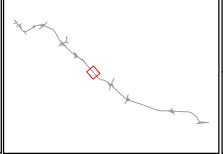




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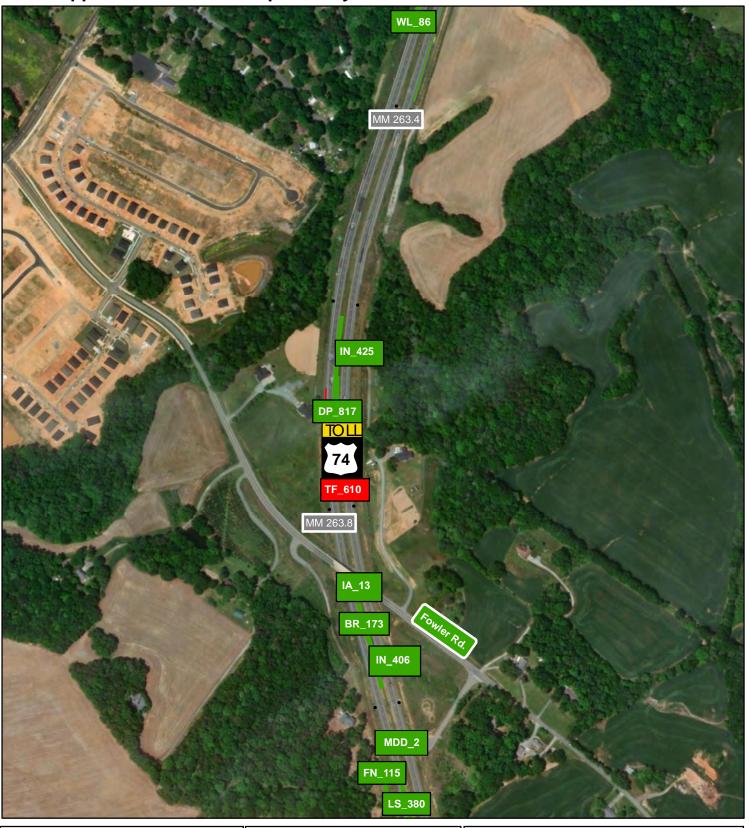




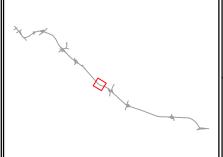




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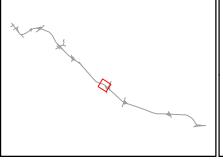




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations





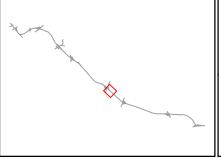




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

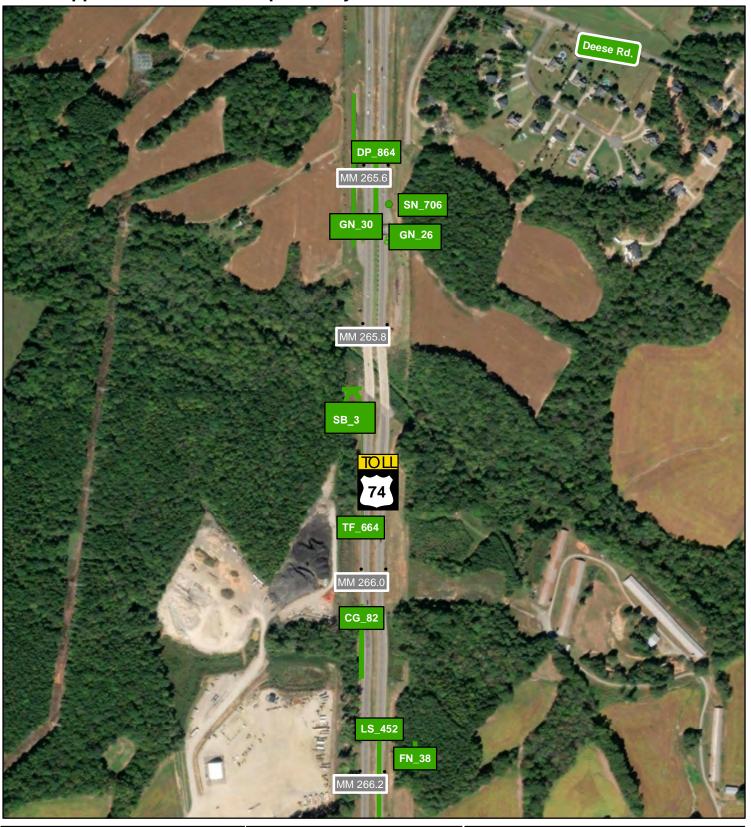


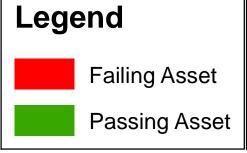


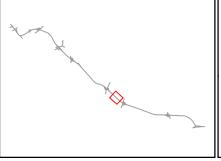




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations





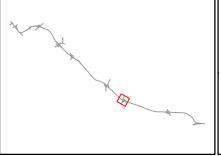




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

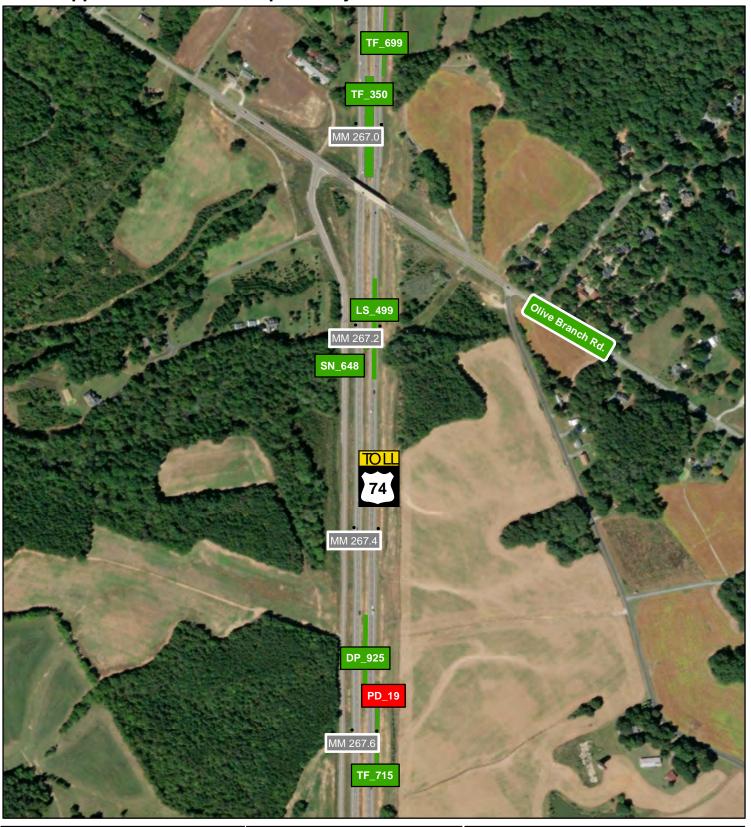




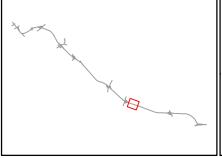




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

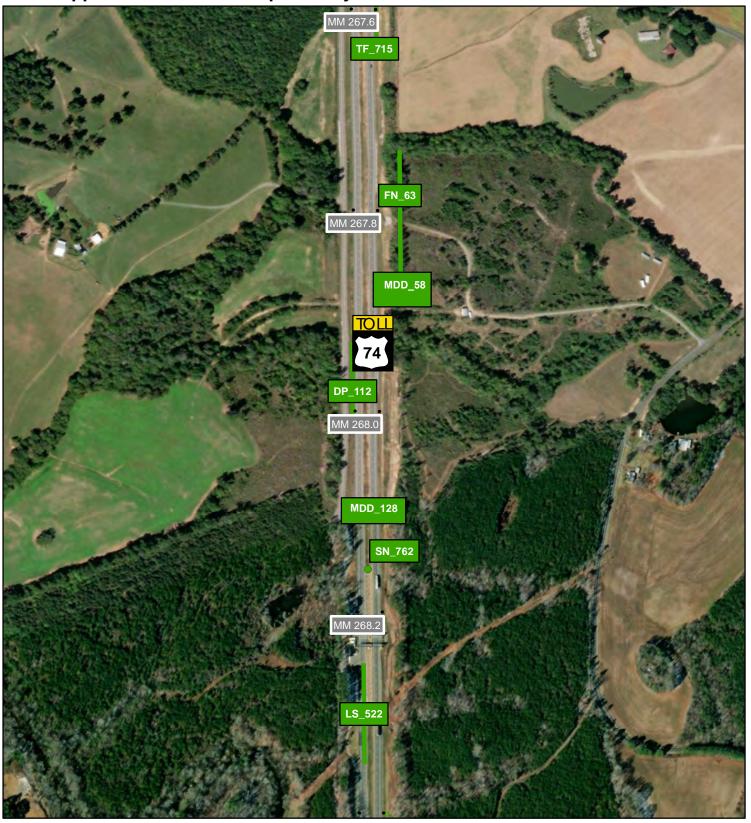




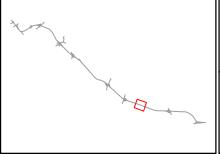




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

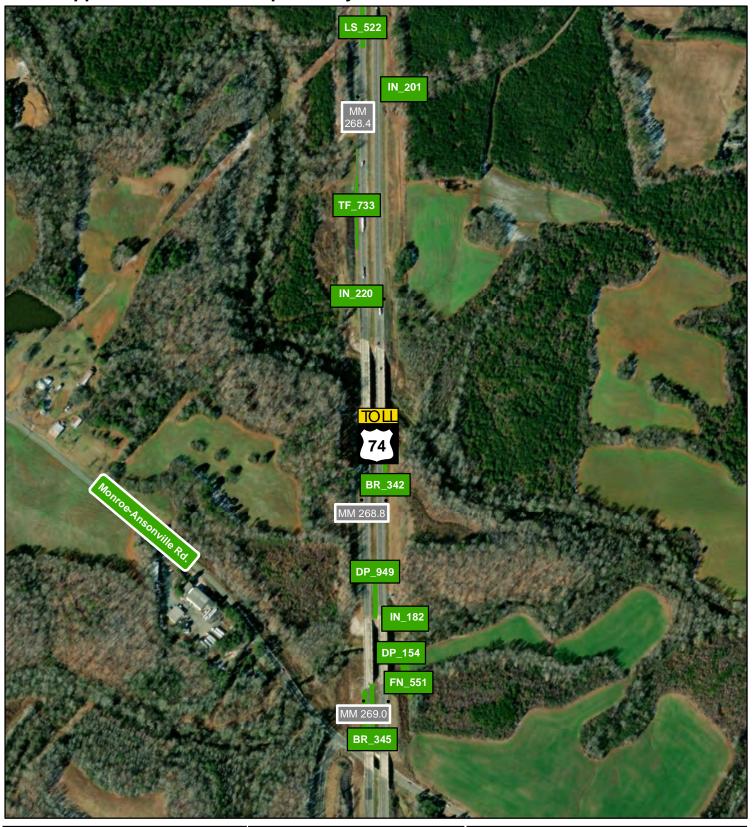




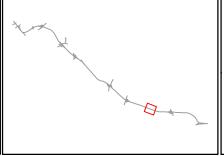




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

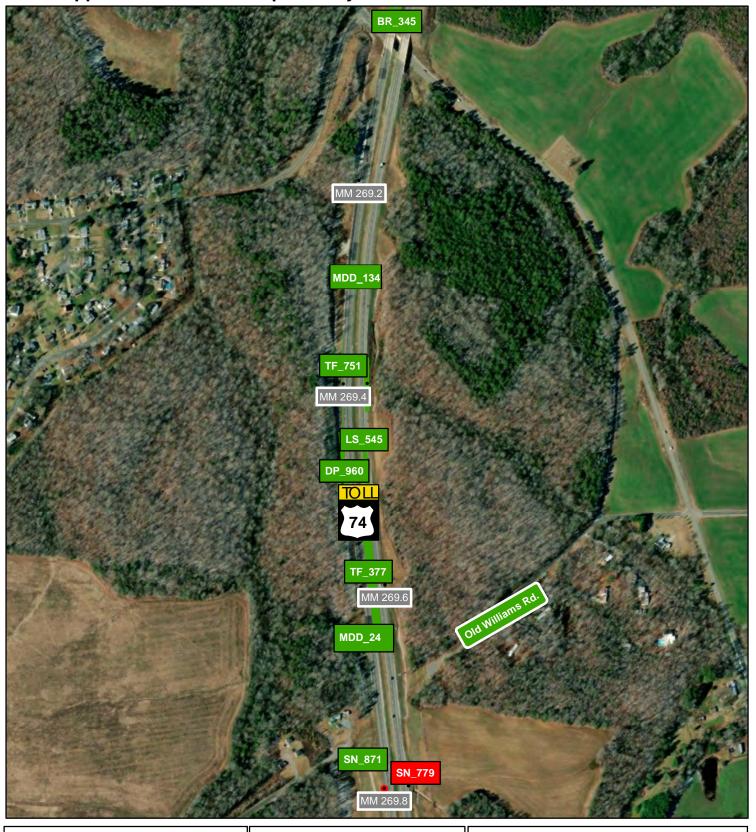




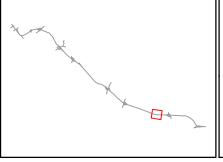




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations

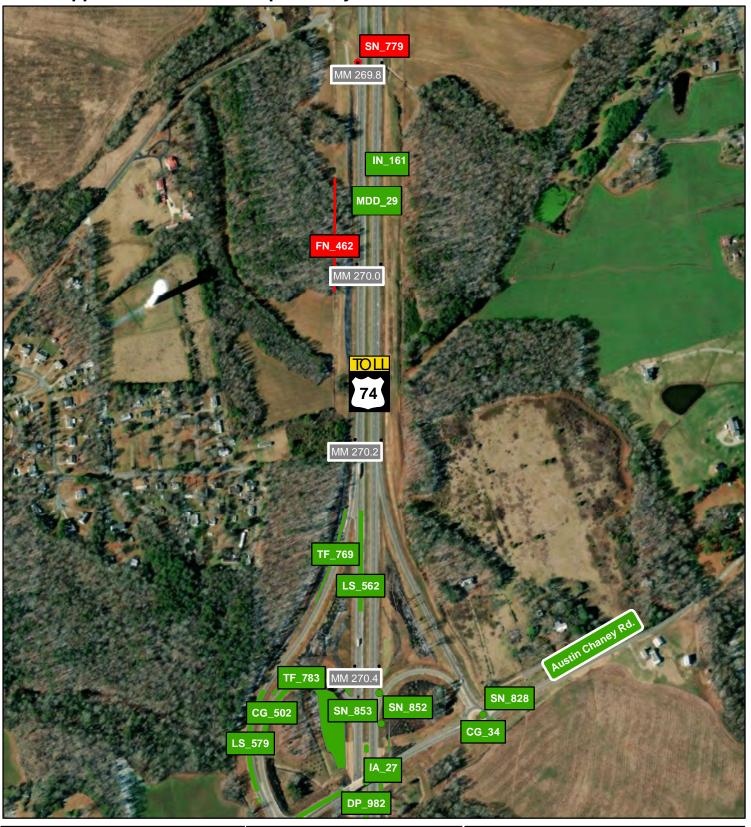




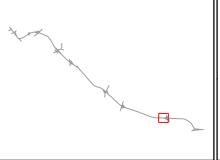




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations



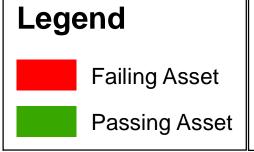


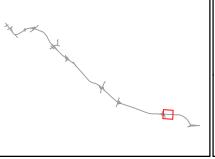




Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations









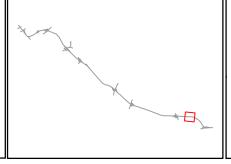
Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations













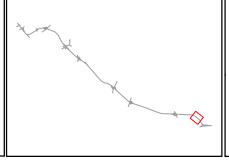
Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations













Appendix B: Monroe Expressway MRP Q1 2024 Assessment Locations





