

# 2024 NCDOT Employee Engagement Survey

Unit	2024			2021			Change	
	Responses	Legacy Score	Rank	Responses	Legacy Score	Rank	Responses	Legacy Score
<b>NCDOT - Overall</b>	<b>991</b>	<b>5.7</b>	<b>Agrees</b>	<b>1520</b>	<b>5.65</b>	<b>Agrees</b>	<b>-529</b>	<b>0.05</b>
Aviation	4	6.5	Strongly Agrees	4	5.46	Somewhat Agrees	0	1.04
Communications	4	5.3	Somewhat Agrees	12	5.27	Somewhat Agrees	-8	0.03
Division 1	22	6.3	Agrees	44	5.89	Agrees	-22	0.41
Division 2	38	6.1	Agrees	41	5.69	Agrees	-3	0.41
Division 3	32	5.7	Agrees	50	5.84	Agrees	-18	-0.14
Division 4	46	5.4	Agrees	58	5.57	Agrees	-12	-0.17
Division 5	49	5.7	Agrees	54	5.57	Agrees	-5	0.13
Division 6	70	6.1	Agrees	63	5.95	Agrees	7	0.15
Division 7	27	5.4	Agrees	57	5.39	Somewhat Agrees	-30	0.01
Division 8	27	5.5	Agrees	37	5.49	Somewhat Agrees	-10	0.01
Division 9	30	5.9	Agrees	45	5.44	Somewhat Agrees	-15	0.46
Division 10	29	5.7	Agrees	42	5.72	Agrees	-13	-0.02
Division 11	28	5.6	Agrees	42	5.7	Agrees	-14	-0.1
Division 12	17	5.4	Agrees	32	5.48	Somewhat Agrees	-15	-0.08
Division 13	18	5.6	Agrees	55	5.84	Agrees	-37	-0.24
Division 14	18	5.6	Agrees	47	5.59	Agrees	-29	0.01
Division of Motor Vehicles	154	5.2	Agrees	203	5.07	Somewhat Agrees	-49	0.13
Ferry	17	5.5	Agrees	20	5.52	Agrees	-3	-0.02
Financial Management	32	5.8	Agrees	59	5.93	Agrees	-27	-0.13
General Counsel		NA	NA	2	6.59			
Governance Office	1	6.5	Agrees	1	6.85	Strongly Agrees	0	-0.35
Highway Operations	32	5.8	Agrees	54	5.8	Agrees	-22	0
Human Resources	36	5.7	Agrees	51	5.74	Agrees	-15	-0.04
Integrated Mobility	7	5.9	Agrees	11	5.95	Agrees	-4	-0.05
Mobility & Safety	28	5.8	Agrees	40	5.87	Agrees	-12	-0.07
Office of Civil Rights	9	5.9	Agrees	13	5.71	Agrees	-4	0.19
Office of Inspector General	3	6.9	Agrees	6	6.25	Agrees	-3	0.65
Office of Strategic Initiatives & Program Support	18	6	Agrees	7	6.14	Agrees	11	-0.14
Office of the Chief Deputy	1	5	Agrees	1	5.85	Agrees	0	-0.85
Office of the Chief Engineer	78	5.8	Agrees	164	5.86	Agrees	-86	-0.06
Office of the Chief Operating	14	5.9	Agrees	13	5.93	Agrees	1	-0.03
Office of the Secretary	6	5.7	Agrees	5	6.47	Agrees	1	-0.77
Planning & Programming	14	5.8	Agrees	29	5.97	Agrees	-15	-0.17
Rail	5	5.7	Agrees	20	5.41	Somewhat Agrees	-15	0.29
Technical Services	65	6	Agrees	92	5.82	Agrees	-27	0.18
Transportation Planning	9	5.5	Agrees	26	5.76	Agrees	-17	-0.26
Turnpike Authority	3	5.2	Agrees	6	5.91	Agrees	-3	-0.71

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