

Operations Committee Meeting

Agenda

Meeting Details

Date: May 22, 2025

Time: 9:00 a.m. – 10:15 a.m.

Next Meeting: August 21, 2025

Location: Teams/conference call and in person
NC Turnpike Authority Building
2501 Aerial Center Parkway
Suite 200
Morrisville, NC, 27560
Outer Banks Oasis Conference Room

Topic	Presenter
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Welcome / Introductions	
Call to Order	
Roll Call	Montell Irvin, P.E. Chair
Approval of February 20, 2025, Meeting Minutes	
Executive Director Opening Comments	J.J. Eden Executive Director
Chief Engineer Update	Patrick Norman, P.E. Chief Engineer
I-485 Express Lanes Update	Brett Canipe, P.E. Division Engineer, Division 10
Marketing & Communications Update	Kate Ford Deputy Director of Marketing & Creative
Toll Technology Update	Manish Chourey Chief Technology Officer
Customer Service Center Update	Angela Queenland Program Deputy Director
Adjourn	Montell Irvin, P.E. Chair