



Board of Directors - Operations Committee

Date: March 19, 2020 @ 10:30 am

Location: Via Conference Call & Webinar

Next Meeting: April 16, 2020

Topic	Presenter
Welcome/Introductions	Montell Irvin, P.E. Chair
Call to Order Roll Call Approval of January 16, 2020 Meeting Minutes	Montell Irvin, P.E. Chair
Opening Comments	J. J. Eden Executive Director
Complete 540 Construction Update	Dennis Jernigan, P.E. Director of Highway Operations
I-485 Project Update	Andy Lelewski, P.E. Director of Program Development
Customer Service Center Update Vendor Transition Update	Manish Chourey Chief Technology Officer Angela Queenland Manager of Customer Service
Adjourn	Montell Irvin, P.E. Chair